



## What Did Your Clients Think?

### Give Feedback via Supra

Given the current market, feedback on a property can be extremely valuable to sellers. You can help your fellow agents out by offering client feedback via Supra.

Make sure your settings in Supra's [KimWeb](#) are set to allow e-mail reminders about giving feedback for listings that you have shown. For more information, consult your [ActiveKEY](#) or [eKEY](#) manual.



**Still have questions?** Our new class *Supra Key & Lockbox Management* will teach you everything you need to know to effectively manage your lockbox inventory, use your key, and provide detailed showing information to clients.

See the Training Calendar under Toolkit on [RMLSweb](#) to find a class near you. Can't make it to one of the scheduled classes? Call our Training department, at 503-236-7657 or 877-256-2169 or send an e-mail to [training@rmls.com](mailto:training@rmls.com) to schedule a time for one of our trainers to teach the class in your office.

## Upcoming Rules Changes

### Effective November 1

The RMLS™ Rules Committee thoroughly reviewed the RMLS™ Rules and Regulations for relevance, clarity and agreement with NAR rules.



While the majority of changes approved by the RMLS™ Board of Directors were semantic, here are a few that are significant:

- RMLS™ Orientation is now mandatory for new subscribers
- Status changes must be made within 72 hours
- Written authorization from the seller is required for submitting listing information
- The display of address on the Internet is no longer prohibited

For more information see the [summary of the changes](#) or [Document 1450: Rules and Regulations-redline](#).

## Fall Trade Fair

### Come to Eugene, October 17

This year's Fall RMLS™ Trade Fair: *Home is Where the Heart is*, will be held in Eugene on October 17, 2008 at the [Lane Community College Center for Meeting & Learning](#) from 10 a.m. to 3 p.m.

In conjunction with the trade fair, we will also host a special class from **Earth Advantage** on Green Certification from 10 a.m. to 12 p.m., followed by an **RMLS™ Rules & Regulations** session from 1-2 p.m.

There will also be presentations from our exhibitors **Top Producer Systems** (12-1 p.m.) and **Oregon Internet Properties** (2-3 p.m.) in the main exhibit hall.

All [classes](#) are eligible for continuing education credits, pending broker approval. Seating is limited, so please RSVP to [communications@rmls.com](mailto:communications@rmls.com) and indicate which classes you plan to attend.



## Welcome Wallowa County!

### RMLS™ is Now the Primary MLS in 23 Counties

Please join us in welcoming our newest subscribers from the Wallowa County Board of REALTORS®, whose listings were converted to RMLSweb last week.



With the addition, RMLS™ is now the primary MLS in 23 counties in Oregon & Southwest Washington.

**Attention Wallowa REALTORS®**, for more information on the conversion, please consult the [Wallowa Conversion Summary](#). If you need any assistance, don't hesitate in calling our Eastern Oregon representative, Jeana Beck at 541-567-5186.

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### RMLSweb Tip



#### Promoting Your Open House

Did you know that it is a violation of the personal promotion rule of the RMLS™ Rules & Regulations to promote your open house in the public remarks and Xstreet directions fields, along with in any photos or virtual tours?

However, if you want to promote your open house to other agents, you have options:

- You can post it in the private remarks field.
- Add your open house to the Open House Search within RMLSweb.

To add an open house:

- 1.) Go to **Listing Load**
- 2.) Click on the **OH/BT** button for the listing you want.
- 3.) On the next page, use the **New Open House** or **New Broker Tour** button depending on which you would like to add,
- 4.) Then enter the necessary information and click **Save**.